



*The best care for your  
best friends*

**VIP Plan**





# Spread the payments and reduce the cost of your pet care

## Welcome

Whether you are a new or an existing client, we would like to thank you for choosing **Avondale Veterinary Group**. Our aim is to provide the best possible health care for your pets in a pleasant, friendly environment.

We are committed to keeping abreast of the latest developments in modern veterinary practice – providing high-quality treatment at sensible prices. To enable pet owners to spread the cost of routine treatment, we have designed our own practice membership scheme – **The VIP Plan**.

## Our Pet Care Plan offers:

- Top quality licensed medication
- Regular checks and maintenance of good general health for your pet
- Convenient monthly payments for routine services
- Discounts on additional services
- Optional Accidental Injury Cover

## Prevention is better than cure!

- The practice membership scheme provides pet owners with the support they need to help their pets stay fit and healthy.
- Regular visits mean that we have the opportunity to administer necessary vaccinations and dispense accurate and up-to-date worming and flea treatments. In addition, an overall clinical examination gives us the opportunity to carefully monitor the general health of your pet and offer advice, support and treatment planning, which in many cases may prevent problems arising in the future.
- Furthermore, the cost of maintaining the good general health of your pets is distributed throughout the year by making monthly Direct Debit payments – it couldn't be simpler.
- Whilst spreading the cost of routine treatments, all members then qualify for additional discounts on other items in the practice.
- Pets in the **VIP Plan** can be covered for Accidental Injury up to £2,500 per incident up to a total of £5,000 in any 12-month period (an excess applies). This option is available for only a small additional charge per pet, per month.



**SMALL DOG**  
(10kg and under)



**MEDIUM DOG**  
(over 10kg up to 20kg)



**LARGE DOG**  
(over 20kg up to 40kg)



**GIANT DOG**  
(40kg+)



**CAT**



**RABBIT**

**PLUS**  
£1 discount per month for every additional pet registered

## Spread the cost of your pet's health care with interest free monthly payments by Direct Debit



Only at:



## The plan provides your pet with:

- Full clinical examinations, twice per year, to include:  
General health | Ears | Eyes | Skin and coat  
Heart and lungs | Weight | Nail length | Dentition  
Anal glands | Joints and muscles
- Annual vaccinations
- Worming treatments (sufficient for 12 months)
- Flea treatments (sufficient for 12 months)
- Treatment planning
- Dietary advice
- 10% discount on the normal costs of spaying, neutering, medicines, diets and sundries purchased at the practice
- 10% discount on the normal costs of other services provided, including: consultations, x-rays, emergency call-outs, blood sampling, surgery
- 10% discount on the normal costs of additional vaccinations, worming and flea treatments, kennel cough vaccination.

**PLEASE NOTE:** The discount is available to clients for the stated procedures undertaken at our practice, and at no other external clinics, private cremations, out-of-hours consultations or referrals.

## Vaccinations

### CANINE

- Distemper
- Hepatitis
- Parvovirus
- Leptospirosis

### FELINE

- Flu
- Enteritis
- Leukaemia

### RABBIT

- Myxomatosis
- Viral Haemorrhagic Disease

## Accidental injury cover

For only a small additional charge per pet per month, you can include Accidental Injury cover. This provides cover for the cost of treating accidental injuries up to £2,500 per incident, subject to an excess of £75.

Total claims in any 12-month period may not exceed £5,000. The cover is for treatment by our practice. However, if our practice is closed when immediate treatment is needed, or you and your pet are away from home (anywhere in the UK), then cover is extended to include the nearest available vet. Further details of cover are available from the practice.

## How do I register?

Please call in at the practice to complete a simple registration form, which will require your banking details. A £5.00 registration fee will be collected with your first monthly direct debit. Our practice staff will be happy to answer any queries you may have.

## Practice hours

Monday - Friday: 8.30 am - 7.00 pm  
Saturday: 8.30 am - 12 noon

## Veterinary emergencies

In case of an emergency during practice hours, please contact the practice immediately.

If you require emergency treatment outside practice hours, please telephone the practice where you will hear a message detailing the specific arrangements for the day.

**24 Hour Emergency Service provided by our  
Own Vets in our Own Surgery**



*Veterinary Partners:*

Tim Caldwell MA VetMB MRCVS  
Ross Syme BSc (Hons) BVM&S MRCVS  
Sally Yuill BVMS MRCVS

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